

## RingGo Phone Parking Payments

### What is RingGo?

RingGo is a quick, easy to use mobile phone service, which lets you pay for your parking with a credit or debit card, rather than using cash at a machine. When you park your car in an area featuring the RingGo service, you simply call the number shown on the machines and pay for your parking over the phone.

With RingGo:

- You no longer need to carry change
- You don't have to visit a parking machine and
- You don't need to walk back with a parking ticket – Civil Enforcement Officers check which vehicles are parked with RingGo via their handheld units.

For more information, select from the links below.

[How do I register with RingGo?](#)

[Parking with RingGo](#)

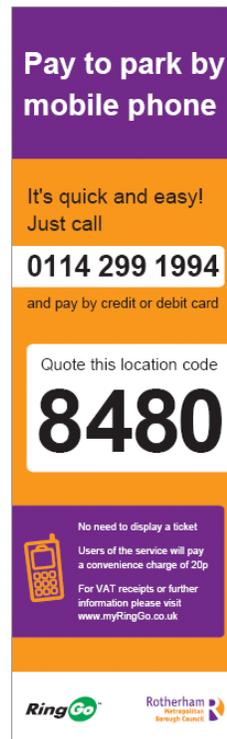
[How much does RingGo cost?](#)

[Benefits of RingGo – extending your session](#)

[VAT receipts](#)

[Location numbers](#)

[More information on RingGo](#)



The image shows a vertical parking sign with a purple top section and an orange bottom section. The purple section contains the text 'Pay to park by mobile phone'. The orange section contains the text 'It's quick and easy! Just call' followed by the phone number '0114 299 1994' in a white box, and 'and pay by credit or debit card'. Below this is a white box with the text 'Quote this location code' and the large number '8480'. At the bottom of the orange section, there is a small icon of a mobile phone and the text: 'No need to display a ticket. Users of the service will pay a convenience charge of 20p. For VAT receipts or further information please visit www.myRingGo.co.uk'. The bottom of the sign features the RingGo logo and the Rotherham Metropolitan Borough Council logo.

### How do I register with RingGo?

You can pre-register with RingGo on the internet. Simply follow this link - <https://www.MyRingGo.com/register>

Alternatively you can register when you want to park. The number to call is shown on the signs on machines.

If you are parking in Rotherham Council car parks, the number to ring is:

**0114 299 1994**

When you phone for the first time, you will be asked for:

- The number plate, colour and make of your vehicle
- The location code where you are parked. Each area offering RingGo has its own individual [location number](#) (click for details of locations in your area). Local signs provide this information. In the examples shown, the location codes are 8480 and 1886.
- The length of time you want to park, and
- Your payment card details



The initial registration process could take a couple of minutes. Future calls to park will be much quicker – usually taking less than a minute.

## Parking with RingGo

There are several ways to pay for your parking with RingGo:

- By calling the phone service
- By text message
- By iPhone and
- Through the mobile internet

Details on each are provided below.

### Automated phone service

To use the automated phone service, you simply call the telephone number on the signs when you want to park. RingGo will remember you (by recognising your mobile phone number) and ask you to:

- Confirm the vehicle you want to park
- Confirm the location you want to park in
- Say how long you want to park, and
- Provide the security code from your credit card

### Text to park

You can, alternatively, use the quick and easy RingGo “**text to park**” option. So for instance, you can send a message with 8482 2h 867 in it to 07786 203 121 to park for 2 hours in the Drummond Street car park.

For details on how to set up the service for your particular location please see the myRingGo website - login at <https://www.myringgo.com/texttopark>).

### iPhone users

iPhone users can download a RingGo iPhone application (free of charge), either through their handset, or via the [Apple iTunes store](#). This application locates your nearest

RingGo zone, lets you manage your account and allows you to pay for your parking directly through the application.

### **Internet options**

If you have a phone with mobile internet access, you can use the myRingGo site to pay for your parking. Simply login at <https://www.myringgo.com/memberbooking> and complete the details.

For more information on all of these options, please see [www.myRingGo.co.uk](http://www.myRingGo.co.uk).

### **How much does RingGo cost?**

There is no charge for registering with RingGo and no charge for the PIN confirmation text when you set up your account.

When you park your vehicle with RingGo, you generally pay a 20p convenience charge on top of the normal parking tariff charges which apply. This parking charge will be shown on your monthly credit/debit card statement.

There is also the standard rate call to RingGo – but if you have a mobile phone package which includes free bundled minutes, your call is likely to be included within this.

If you use the RingGo “text to park” option, you will pay for the text message at your agreed operator rate. You will also pay a 10p charge for the text message (which you automatically receive), confirming the details of your parking session.

The RingGo iPhone application is free to download and use. You just pay the parking fee and the RingGo convenience charge, plus any browsing time you use.

Parking session confirmation messages and reminder texts (alerting you when your session is about to run out), cost 10p per message.

### **Benefits of RingGo - extending your parking session**

Unlike normal parking sessions, you can remotely top up your parking fee when you use RingGo. If you want to extend your stay, simply contact the service again and the service will ask you:

- How long you want to extend
- What your card security code is

The RingGo system automatically recognises that you have a parking session currently operating.

## Can I get a VAT receipt?

If you need a VAT receipt for your RingGo parking session, you can view and print it online at [www.MyRingGo.com](http://www.MyRingGo.com). If you provide us with your e-mail address, you can opt to receive a receipt automatically every time you park. Just login in at [myRingGo](http://myRingGo) and choose the Settings tab to tell us your email address.